

NOTHING BEFORE COFFEE PRIVATE LIMITED

CIN: U56302RJ2023PTC088780

Registered Office Address: Shop No. 1 & 2, Tonk Road,

Opposite Sanghi Farm, Durgapura,

Jaipur, Rajasthan, India, 302018

Email ID-nothingbeforecoffee@gmail.com

DECLARATION **UNDER THE CONSUMER PROTECTION E-COMMERCE RULES, 2020**

I, Gaurav Prajapati, Nodal Officer and Authorized Signatory of M/s NOTHING BEFORE COFFEE PRIVATE LIMITED ("NBC" or "Company") having its Registered Office at Shop No. 1 & 2, Tonk Road, Opposite Sanghi Farm, Durgapura, Jaipur, Rajasthan, India - 302018 (CIN No. U56302RJ2023PTC088780) do hereby solemnly affirm and declare as under that:

1. I am fully competent to sign this declaration as I am the NODAL OFFICER & AUTHORISED SIGNATORY of the E-commerce Entity named above duly appointed by the Board Resolution dated 7th February, 2025 (*annexed herewith*);
2. NBC fully complies with the provisions of the Consumer Protection (E-commerce) Rules, 2020 ("**E-Commerce Rules**") and Consumer Protection Act, 2019 ("**Act**"), related to E-commerce entities, as amended from time to time;
3. NBC has displayed all information on its website <https://www.nothingbeforecoffeeindia.com/> as required and prescribed under Rule 4 (2) of the E-Commerce Rules;
4. NBC does not indulge or get involved in any Unfair Trade Practice as required under Rule 4 (3) of the E-Commerce Rules, whether in the course of business on its platform or otherwise;
5. NBC fully abides by the provisions contained in sub-rules (4 to 6) of Rules 4 of the E-Commerce Rules whereby it has appointed Mr. Gaurav Prajapati, as its Grievance Redressal Officer to look after and resolve the complaints and grievances of the consumers vide Board resolution annexed herewith. Grievance Redressal Mechanism and refund policy are also uploaded on the website of the Company mentioned above;
6. NBC has applied to become a Convergence Partner of the National Consumer Helpline of the Central Government, in compliance of Rule 4 (7) of the E-Commerce Rules and as annexed herewith;
7. NBC shall record consent of the intending consumer before confirming the order for the purchase of any good or service offered on its platform where such consent is expressed through an explicit and affirmative action, and NBC does not record such consent automatically, including in the form of pre-ticked checkboxes, as provided under Rule 4 (9) of the E-Commerce Rules;

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8. NBC shall not manipulate the prices of goods and services offered by it on its platform in any manner whatsoever as required under Rule 4 (11) (a) of the said rules;
9. NBC shall not discriminate or differentiate between any class of consumer or make any arbitrary classification of consumers affecting their rights under the Act, as required under Rule 4 (11) (b) of the E-Commerce Rules;
10. NBC shall abide by and comply, in letter and spirit, with all provisions of Rule 7 of the E-Commerce Rules, as applicable;
11. NBC effects all payments towards accepted refund requests of the consumers as prescribed by the Reserve Bank of India or any other competent authority under any law for the time being in force, within a reasonable period of time, or as prescribed under applicable laws, in compliance with Rule 4 (10) of the E-Commerce Rules.
12. All documents referred to in the preceding paras may be read as part & parcel of this declaration also as the same have not been reproduced here for the sake of brevity.

Sd/-



Gaurav Prajapati
(Nodal Officer)

Date: 08/02/2025

Place: Jaipur